RFP 23-011 Interactive Flat Panel Questions

Addendum #1

For the delivery of the product, would you like it delivered to one site or multiple sites? If multiple, how many?

The Interactive Flat Panels will need to be delivered to the three campuses specified in the RFP (Boerne High School, Champion High School, Viola Wilson ES).

Will we be de-installing any existing equipment? If so, we will need to understand the current environment (i.e. panels, projectors, boards, etc.)

All locations the Interactive Flat Panels are to be installed is new construction. Viola Wilson is new elementary school, and Boerne and Champion will have new classroom additions.

Do you need us to provide warehousing and redelivery of the panels to meet your schedule? Or will we deliver directly to your three (3) locations?

Vendors will need to store the Interactive Flat Panels until the facilities are ready for occupancy, and then deliver directly to the three locations.

Where should we list installation costs?

You are welcome to add a line item to the Item List and Pricing Sheet or submit installation fees on a separate page behind the Item List and Pricing Sheet.

Will we be expected to deinstall any existing equipment? If so, do we need to price that out separately?

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Are you accepting alternate brands?

The specs given are to provide a baseline of what we are looking for, and each item identified has "or equivalent" next to it. We will accept proposals of all brands.

Is the District looking for the specific Smart manufacturer products or Smart as in a general term for an interactive panel?
The specs given are to provide a baseline of what we are looking for, and each item identified has "or equivalent" next to it. We will accept proposals of all brands.

Will there be multiple delivers per location, or one bulk delivery per location?
This will be a Bulk delivery per location.

Do you have a staging area per location that would also hold units until ready to deploy?
We do plan to have a staging location for each location.

What is the timeline for installation per location?
Once the facility is ready for move in, installation will need to take place relatively soon after.

Are we installing only, or removing product as well?
Just installing.

Are there any existing wall (VESA) mounts or is bidder supplying one?
There are no existing mounts.

Are AC outlets available in the designated installation area?
Yes, there are outlets available.

What kind of wall, dry wall with metal stud? Concrete? Etc?
Dry Wall

Assemble cart, attach display, wireless dongle? And not PC Slotted?, connect, cabling?
Assemble cart, attach display, wireless dongle, and setup to network.

When delivering, will it be white glove into individual rooms or one central location?
Individual rooms

Customer wants it stored for 7 days, will there be a dedicated space for storing on location or do they need storage?
Storage would be needed until we are ready to install.

Delivery and install locations on what floor of the building? Ground level? Elevator?
Ground level and elevator will be available for second floor buildings.

Does the customer want us to move items that are being removed to another delivery location?
Nothing is being removed from new sites.

Are the 3 locations ready or when will they be ready for occupancy?
The locations are not currently ready. Boerne High Addition should be ready mid July 2024, Viola Wilson ES early August 2024, and Champion High School Addition mid-September 2024.

Can we ship product to their locations?
Not until ready for installation.

Do they have a floorplan they can provide?
Winning bid will be provided floor plans

Confirm that 78 displays will be mounted on stands and 1 on the wall?
That is what the RFP states in the specifications.

Will these be plugged into UPS's?
No

Delivery? On site? Liftgate? Dock? Etc?
Delivery can be to the site. There are no loading docks at our campuses.